

Whixley Village Hall, Bonfire

Text Message Donation

TERMS AND CONDITIONS

Text to donate

You can donate to Whixley Village Hall by sending a text plus a keyword to the donation short code numbers.

To Donate to Whixley Village Hall Bonfire Fund by text:

Text BONFIRE to 70031 to donate £5 or 70039 to donate £10

Every pound donated by the public via this donation options above goes towards supporting the Bonfire. Modest administrative costs are charged by our payment partners and no VAT will be charged on your donation.

1. Text messages cost the advertised cost £5 or £10, plus your standard network message charge (based on your service provider rates). This service can only be used from a UK mobile and does not include Channel Islands or Isle of Man mobile networks. If you donate using this service from a UK mobile abroad you may incur additional network charges. The SMS service may not be supported by all Mobile Virtual Network Operators (MVNOs). Should your MVNO not support the service no donation will be received and no error message will be sent to you. Should this affect you and you still wish to donate, we recommend you try to donate via our donation options as seen on our web site <https://whixley.org/bonfire2019>.

2. Your support will result in a £5 or £10 donation to Whixley Village Hall for each text message you send, charged to your phone bill.

3. The following mobile network operators have waived their charges in order to allow the full donation cost of the reply confirmation text messages (described below) to go entirely to support Whixley Village Hall: 3, O2, Virgin, EE and Vodafone. In addition, HM Treasury have confirmed that no VAT should be charged on these donations.

4. You can send a text message from 1/10/2019 2019, until 31/12/2019. Please ensure you spell the keyword correctly and send your text message to the correct number, however, if we, acting reasonably believe you are trying to donate, we will still take the donation even if you entered the keyword incorrectly.

5. If your keyword and short code are valid, as explained above, and your text message is received within the specified times and dates, you will be charged £5 or £10 via the reply confirmation text message and your donation will go to Whixley Village Hall (with the exception of Vodafone and EE customers, as below). It may take some time for you to receive the confirmation text messages. Each valid text you send will result in a charge of £5 or £10 plus your standard network message charge, regardless of when you receive your confirmation text messages. Any repeat texts will result in repeat donations. If you are a Vodafone or EE customer, your donations across all short codes listed above are taken directly from your bill based on your donation text messages sent. The confirmation message is a free message to you.

There is no limit on the number of times you may make a donation via text, but there is a daily limit (midnight to midnight) of £30 on text donations to the short code from the same mobile number. Further text donations over and beyond the £30 daily limit may not be accepted, and you will not be able to donate further to Whixley Village Hall Whixley Village Hall over each 24 hour period. Any attempted entries will, however, incur a charge to you at your standard network message charge.

6. If you are a UK taxpayer, we can claim an additional 25p in Gift Aid from the Government for every £1 you donate. And it doesn't cost you a penny! To help us claim this, we will send you a follow up text to ask if you want to Gift Aid your donation. If you are sent a link to a page where you can submit your details for Gift Aid you may incur mobile internet browsing charges if you are doing so whilst connected to your mobile network operator. For us to claim Gift Aid, you must pay UK income or capital gains tax in the current tax year (this does not include VAT or council tax) at least equal to the amount reclaimed on all your charitable donations and understand that, if you pay less income tax or capital gains tax in the current tax year than the amount of Gift Aid claimed on all your charity donations, it is your responsibility to pay any difference. You will not be added to any marketing

databases if we send you this follow up text. If you want to find out more about Gift Aid, click [here](#)

7. Dynamic Mobile Billing Ltd (DMB) provide the text donation services for us. Your information will be collected by (DMB) on behalf of Whixley Village Hall and will only be used to process your donation, provide receipts, administering any refunds, as necessary, processing Gift Aid claims and in order to help analyse our income. Any additional information provided as part of the Gift Aid declaration will only be used for the purpose of claiming Gift Aid and in order to help analyse our income.

8. If your keyword or short code is invalid, or if your message is received outside the times and dates of the service, you may not receive a confirmation text message or messages but may still be charged your standard network message charge. You will not be charged the £5 or £10 donation as you will not be donating to Whixley Village Hall. However if you receive confirmation text messages then you will be donating to Whixley Village Hall and you will have been charged your standard network message rate and charged the £5 or £10 donation.

9. If you enter the keyword incorrectly, but your text message is sent to 70xxx, and we, acting reasonably, believe you are trying to donate, you may still be charged £5 or £10 via confirmation text messages, in which case your donation will still be made to Whixley Village Hall.

10. All donors using text to donate must obtain permission from the bill payer before sending a text message. If you are under 16 years old, you must have your parent or guardian's permission to send a text donation to us.

11. Whixley Village Hall and their sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem with any telephone network or line, system, server, provider or otherwise which may result in any text not being properly received.

12. The text donation service is provided by DMB. If you have any queries regarding the service, please contact them directly:

customercare.uk@dynamicmobilebilling.com .

13. Whixley Village Hall reserve the right to change these terms and conditions at any time without notice. We will post our updated terms and conditions on this website so please check regularly for any revisions. The applicable law is that of England and Wales.

14. You must be over 16 to donate.

15. There is no limit on the amount of times you can make a donation. Your donation must be in full pound denominations.

17. Whixley Village Hall and its subcontractors will only use your personal data to administer donations made (including without limitation for the purposes of Gift Aid) or for dealing with any queries or problems regarding your donation.

18. Whixley Village Hall and their sub-contractor, subsidiaries and/or agencies cannot accept responsibility whatsoever for any technical failure, malfunction, congestion, capacity issues or any other problem with any telephone, telephone network or line, system, server, provider or otherwise which may result in any data being lost or not properly received and recorded. This service may be suspended temporarily and without notice in the case of system failure, maintenance or repair or for reasons beyond the control of Whixley Village Hall.